

PR 001: Property Management: What Does It Entail & What Does The Future Hold?

[1-Day Program]



Overview

The property management profession in Malaysia has evolved over the last 50 years. Buildings have become more and more sophisticated in terms of design and technology while the laws regulating the maintenance and management of stratified buildings have become much more demanding, simply for the best interest of all stakeholders.

However, with the startling increase in the number of stratified developments throughout the country in recent years and more being in the pipeline, it is vital for all stakeholders of these developments to be aware of the scope of property management, what is expected of them under the law and how they can play a role to ensure their development is maintained and managed properly.

The speaker will begin by highlighting the relevant provisions of the Board of Valuers, Appraisers And Estate Agents Act 1981 (Act 242) (Amended 1984) and the Strata Management Act 2013 (Act 757) on who can practise property management in Malaysia.

He will cover the 8 aspects of property management and the pre-requisites for successful property management. He will also be highlighting to the participants the 7 greatest threats that all stakeholders must avoid and show them the impact of property management on property prices. Finally, the speaker will share how the participants can build a career and be part of the profession.

Learning Outcomes

By the end of the program, participants will know: -

- 1) The statutory provisions on property management practice in Malaysia
- 2) The 8 important aspects of property management
- 3) The pre-requisites for successful property management
- 4) The 7 greatest threats that we all must avoid
- 5) The impact of property management on property prices, and
- 6) How they too can be part of this exciting career and profession.

Who Must Attend.

Who Should Attend

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|-------------------------|---|--|
| Probationary Valuers | : | To have a better understanding of the various aspects of property management and why they should venture into property management practice |
| Real Estate Agents | : | To have a better understanding of the various aspects of property management and how they can contribute and be part of the profession |
| Real Estate Negotiators | : | To have an overview of property management and how they too can contribute and be part of the profession |
| Real Estate Developers | : | To be aware of the importance of property management and its impact on their image and reputation |
| Real Estate Investors | : | To be aware of the importance of property management and how it can affect property prices and investment returns |
| Parcel Owners | : | To appreciate how property management requires their utmost cooperation and they too need to play their roles to ensure its success |
| Joint Mgmt. Body | : | To have a better understanding of the various aspects of property management and what needs to be performed by the managing agent |
| Mgmt. Corporation | : | To have a better understanding of the various aspects of property management and what needs to be performed by the managing agent |
| Bankers | : | To have a better understanding of the various aspects of property management, which is crucial in order for them to be able to assess and give due consideration to the quality of collaterals as measure to minimise risk |

Reporters / Writers : To have a better understanding of the various aspects of property management, which is crucial in order for them to be able to write and comment on such topic

Course Detail

Module 1: Session 1: Property Management in A Nutshell

- Why manage?
- Evolution of the practice in Malaysia
- Statutory provisions on property management practice
- The Strata Management Act 2013 (Act 757)
- The challenges ahead

Module 2: Session 2: The 8 Aspects of Property Management

- Handing / taking over
- Administrative management
- Building management
- Maintenance management
- Financial management
- Insurance management
- Health, safety and emergency management
- Tenancy management

Module 3: Session 3: Exercises

- Exercise 1
- Exercise 2
- Exercise 3

Module 4: The Pre-Requisites For Successful Property Management

- The stakeholders
- Duties and powers of key players
- The must-haves
- The 7 greatest threats
- The impact of property management on property prices

Methodology

A combination of Learning Techniques will be applied: class lectures, case studies and real life examples with the use of Microsoft Excel. The course will be intensive but practical and highly interactive. Participants will participate actively & ask questions during the programme.

Course Leader

Profile of Sr Chen King Hoaw

MRISM MRICS MMIEA Registered Valuer and Estate Agent (BOVAEA)



Chen King Hoaw graduated from Universiti Teknologi Malaysia in 1990 with a degree in Bachelor in Surveying (Hons) (Property Management). He started his career as a valuer with an international property consultancy firm in 1990 before joining one of Malaysia's premier property developers in 1993.

In 1995, Chen started his private practice. He is a registered valuer and estate agent with the Board of Valuers, Appraisers and Estate Agents Malaysia, and a member of the Royal Institution of Surveyors, Malaysia (RISM), the Royal Institution of Chartered Surveyors, UK (RICS), and the Malaysian Institute of Estate Agents (MIEA).

Today, Chen is the Managing Director of Landserve Sdn Bhd, a real estate firm providing valuation, property management, estate agency and research services.

Course Fee

Request For Quotation For In-House Programme

Certificate

Upon successful completion of this program, you will receive a Certificate of Attendance.

Certificates are distributed on the final day of the program.

Payment mode:

Please make payment to:

IKLIM PRIMA SDN BHD
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1. BANK IN CHEQUE

Bank in and then scan the Bank-in slip and email to us before the course commence to confirm your seat.

OR Courier your cheque payment to our Finance HQ.

*Note that we DO NOT take any payments during the event.

3. BANK IN CASH: You can also pay by cash through bank-in our company bank account.

4. Interbank Transfer- You can also opt to use GIRO transfer.